



SINGAPORE QUALITY INSTITUTE

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To Whom It May Concern

I would like to comment on Dr. Tan Cher Ming's service to Singapore Quality Institute (SQI).

SQI is a non-profit organization which has 175 organization members and 400 individual professional members. Its mission is to be the "World Class Centre for Advancing, Training, and Sharing Knowledge on Quality and its Best Practices". SQI was formed in 1971 known as Singapore Quality Reliability Association (SQRA) and was renamed as Singapore Quality Institute (SQI) in 1988. Its main education activities are to provide Quality-related training and Certification courses. It also provides Symposiums, Evening talks and Interest Group discussions to its professional members.

SQI became the World Partners of American Society of Quality (ASQ) in 2002 and Board Member of Asian Network for Quality (ANQ) in 2004. Its objectives are as follows:

- Recognize members associated with quality as a specialised profession.
- Enhance the field of quality and promote nationally an appreciation of quality and its importance.
- Enhance the welfare of members and other quality professionals.
- Share information and knowledge concerning quality among individuals and organisations.
- To be a central source of information regarding quality.
- To provide the means, especially training and education, necessary and incidental to achieving its objectives.

Dr. Tan was invited to be a lecturer for the Certified Reliability Engineers (CRE) training program in 1998 by Dr. Anthony Wong. Upon the retirement of Dr. Wong, Dr. Tan was invited to Chair the program as he is found to be the most suitable candidate in term of his capability and responsibility. In fact, during his term-ship as Chair till now, he has contributed tremendously and is difficult to be replaced of equal credentials and expertise.




When Dr. Tan took over the leadership for the program in 1999, he changed the entire CRE curriculum so as to make the program on-par with the CRE from ASQ (American Society of Quality). All the course notes were changed, and students who sat in CRE from SQI can also take the CRE from ASQ.

Besides the change in lecture notes, he also changed the program into modular format to ease industrial students so that they may able to skip some modules. In view of the heavy statistics involved in the program, he also took the initiatives to shift the training from weekday evening where participants are tired from work to Sat day time, ensuring higher absorption of the knowledge impart to them from the lecturers. He also made the exam for CRE to be open book, similar to ASQ-CRE as he found no reason to memorize all the formulae for industrial participants. All the other 4 lecturers responded to the change without problems as Dr. Tan also provided reading and course note materials for the switch-over.

With the changes made to the CRE course, the feedback rating improved, and students found the program more practically-oriented.

I am glad to have Dr. Tan, who is bold to make changes to ensure the course is up to standard and practical for application in the industry. We found him a knowledgeable, qualified and experienced professional who is certainly a credible asset to our Institute.

Yours faithfully,



Kenneth Liang Wai Yin
Vice Chairman
Singapore Quality Institute.